

## Saint Joseph Hospital – Notice of Nondiscrimination

Saint Joseph Hospital complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Saint Joseph Hospital does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Saint Joseph Hospital:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - o Qualified interpreters
  - Information written in other languages

If you need these services, contact the receptionist or nurses caring for you. If you believe that Saint Joseph Hospital has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with our Saint Joseph Hospital Patient Representative, by mail at 1375 E. 19th Avenue, Denver, Colorado 80218; telephone at 303-812-4395; fax at 303-812-4295; or online at www.saintjosephdenver.org/contact. You can file a grievance in person or by mail, fax, or online. If you need help filing a grievance, our Saint Joseph Hospital Patient Representative is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.